

Woodside Lodge Consultation meeting
5th August 2014
16:00
Woodside Lodge, Southampton

Present:	Helen Woodland, Interim Head of Audit of Adult Services Jane Woodward, Service Manager Tracy Flint, Interim Service Manager Michelle Fellowes, Manager of Woodside Lodge Liz Palmer, Senior Practitioner Paul Juan (Project Support) Izzie Clayton (minutes) Plus five relatives
Apologies:	Councillor Dave Shields, Cabinet Member for Adult Services

ITEM		ACTION
Q1	<p>There are 3 homes in Southampton. Are you looking to close all 3? If it did close and we have to find places would these be in privately run homes?</p> <p>No we are only looking at closing Woodside Lodge.</p> <p>Decisions will be on the basis of needs, as moves are traumatic and some people may need nursing placements. But to reiterate we will not dictate where the move will be, we will work with you to discuss the needs of your relatives. The dedicated Care Manager will work with you to match the needs.</p>	
Q2	<p>Say in 3 months you have to find 27 places, where will you find them?</p> <p>At the moment there are 67 places available so we definitely have capacity. Specialist needs may take longer.</p>	
Q3	<p>My mother in law was awful at home but she is much better since moving here.</p> <p>We are not thinking that anybody will be going back to the home environment. We go through a process of suggesting places, you go and see them, mum can go and visit but you will not be rushed through the process. There are varying levels of needs but we will aim to make the process as smooth as possible.</p> <p>Woodside Lodge is not comparable to Holcroft so that home</p>	

	<p>will not be considered. The needs of the residents at Holcroft are different.</p> <p>The process of moving won't have precedence, there will be time to work with people.</p>	
Q4	<p>The staff here are very good and well trained and the quality standards are excellent. We are worried that we will not find somewhere as good as this.</p> <p>I am confident that the providers are good. We are going through a process at the moment with all our care providers to ensure they are all of the same standard.</p>	
Q5	<p>Is Woodside Lodge being chosen because it's the oldest home?</p> <p>No. A regular capital expenditure program is in place and the building has been maintained properly. We would not want your relatives to live somewhere that was not maintained while we were looking into the future and our future ongoing budgets.</p>	
Q6	<p>At the last meeting it was mentioned that two months would be allocated to relocate people. It took us 9 months to get my father into Woodside Lodge. How much time will we actually have?</p> <p>We will not rush you. You will not be on your own through this process, you will have a dedicated Care Worker and a Social Worker. We will be working with relatives, mental health nurses and GPs.</p>	
Q7	<p>Why does Woodside Lodge have so few residents?</p> <p>It does have less than other residential homes and this is because of the level of the needs of its residents. There is nothing wrong with the home. It's just the types of needs it caters for.</p>	
Q8	<p>My mother lived on her own and it can be lonely. Someone came in to prepare meals and she would say she wasn't hungry and then when someone came in later she said she had eaten. Living here she is encouraged to eat and join in. The home environment was wrong for her even though she had a warden. I do wonder whether you are aiming towards getting people back into their own homes?</p> <p>We need a range of options for different situations. Research shows that by going into residential care a person's survival rate is lowered to 18 months. In other social situations it is longer. We need to develop quality care in the home as good as it can be for the future.</p>	
Q9	<p>The cost of keeping people in care homes is expensive but</p>	

	<p>the cost of keeping my mother at home was equally expensive so I don't see any cost savings?</p> <p>There is not much difference in the costs. We need to consider how we will meet the rising demand for services given the increase in the elderly population. We will need to manage people's expectations versus what we are able to provide. They do not like the communal living environment.</p>	
Q10	<p>We have become aware that the block of flats next door is being redeveloped and there is a large housing development opposite the main gate. Is Woodside Lodge being closed to sell the site for development?</p> <p>We were not aware that the flats were being redeveloped. That is not our objective here. The aspiration is that if a decision is made to close the home and if any money is raised we would like the money to be used for supportive care living.</p>	
Q11	<p>What is the aim of the next meeting, will it be the same as this?</p> <p>We want to expand on your views. We will collate your questions and their answers at the next meeting. You are welcome to attend all the meetings or you can request a personal appointment. If it is easier to write a letter or send an email that is fine too.</p>	
Q12	<p>I live in Millbrook and I do not want my relative to be further away or I will not be able to visit easily. Will the homes that residents will be moved to be based in Southampton?</p> <p>We need to take this into account. We will try and ensure that he is close but we cannot promise if you live in Southampton they will be moved there.</p>	
Q13	<p>Please fill in the consultation document. We want your views - this is your opportunity to have your say, whatever you want to let us know. Cllr Shield will be at the meeting later, and he will try and make all future meetings.</p>	
14.	<p><u>Administrative Notes</u></p> <p>Owner Author: Paul Juan Taken and Typed by: Izzie Clayton Retention period: 3 years from date of this meeting</p>	